



# NCCEP Stroke Protocols Stroke Triage and Destination Plans

Darrell Nelson, MD

Wake Forest Baptist Health

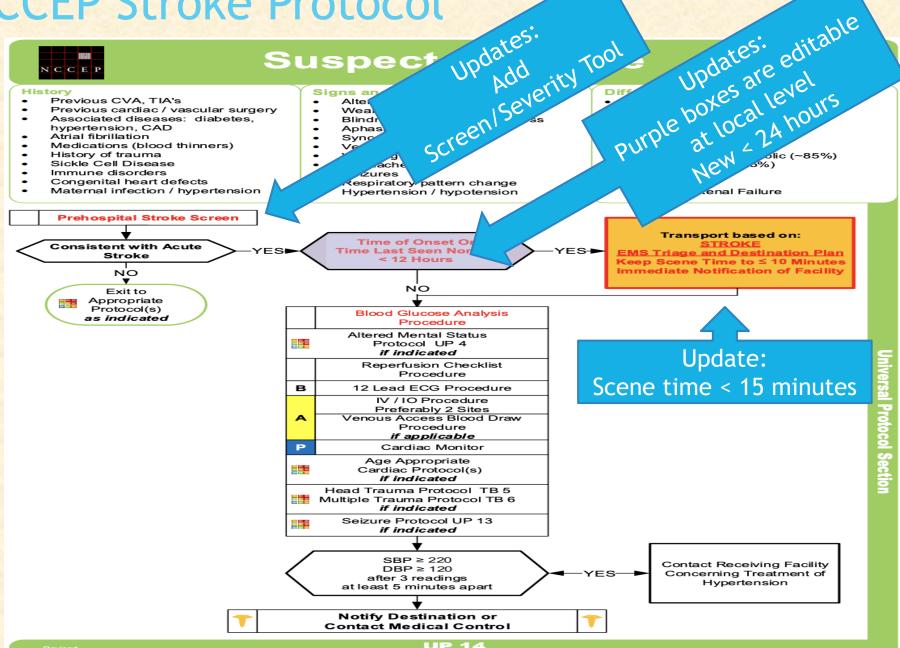
Co-Chair, NCCEP EMS Committee / Chair, Protocol Committee

Wally Ainsworth

Manager, Central Regional Office

NC DHHS

NCOEMS



## Suspected Stroke

Updates:
Purple box
Available for local guidance

#### **Pearls**

- Recommended Exam: Mental Status, HEENT, Heart, Lungs
- Items in Red Text are key performance measures used in
- Purple boxes are editable at local level Acute Stroke care is evolving rapidly. Time of onset cany time depending on the capabilities and resources of you age and Destination Plan.
- Time of Onset or Last Seen Normal:
  - One of the most important items the pre-hospital ich all treatment decisions are based.
  - Be very precise in gathering data to establish the port as an actual time (i.e. 13:47 NOT "about 45 minutes ago.")
  - Without this information patient may not be abolytics at facility.
  - Wake up stroke: Time starts when patig
- actual You are often in the best position to determined of Onset while you have family, friends or arrive well after you have delivered the patient caretakers available. Often these sou ormation n ck of information may prevent an eligible patient from receiving to the hospital. Delays in decisions d thrombolytics.
- The Reperfusion Checklist should be impleted for any suspected stroke patient. With a duration of symptoms of less than 12 , scene times should be limited to ≤ 10 minutes, early notification / activation of receiving facility should be performed and transport times should be minimized.
- If possible place 2 IV sites.
- Blood Draw:
  - Many systems utilize EMS venous blood samples. Follow your local policy and procedures.
- The differential listed on the Altered Mental Status Protocol should also be considered.
- Be alert for airway problems (swallowing difficulty, vomiting/aspiration).
- Hypoglycemia can present as a localized neurologic deficit, especially in the elderly.
- Document the Stroke Screen results in the PCR.
- Agencies may use validated pre-hospital stroke screen of choice.
- Pediatrics:

Strokes do occur in children, they are slightly more common in ages < 2, in boys, and in African-Americans. Newborn and infant symptoms consist of seizures, extreme sleepiness, and using only one side of the body. Children and teenagers symptoms may consist of severe headaches, vomiting, sleepiness, dizziness, and/or loss of balance or coordination.

- Acute Stroke care is evolving rapidly. Time of onset / last seen normal may be changed at any time depending on the capabilities and resources of your hospital based on Stroke: EMS Triage and Destination Plan.
- Time of Onset or Last Seen Normal:

One of the most important items the pre-hospital provider can obtain, of which all treatment decisions are based.

Be very precise in gathering data to establish the time of onset and report as an actual time (i.e. 13:47 NOT "about 45 minutes ago.")

Without this information patient may not be able to receive thrombolytics at facility.

Wake up stroke: Time starts when patient last awake or symptom free.

You are often in the best position to determine the actual Time of Onset while you have family, for caretakers available. Often these sources of information may arrive well after you have delivered the patient to the hospital. Delays in decisions due to lack of information may prevent an eligible patient from receiving thrombolytics.

Updates:
Add obtain phone LKW
of bystander LKW

## Pediatrics:

Strokes do occur in children, they are slightly more common in ages < 2, in boys, and in African-Americans. Newborn and infant symptoms consist of seizures, extreme sleepiness, and using only one side of the body. Children and teenagers symptoms may consist of severe headaches, vomiting, sleepiness, dizziness, and/or loss of balance or coordination.

# NCCEP Stroke Triage and Destination Guide

### Stroke **EMS Triage and Destination Plan**



#### **Stroke Patient**

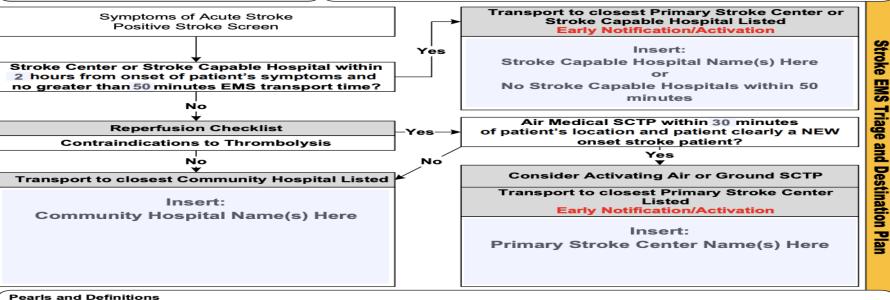
A patient with symptoms of an acute Stroke as identified by the **EMS Stroke Screen** 

#### **Time of Symptom Onset**

Defined as the last witnessed time the patient was symptom free (i.e. the time of onset for a patient awakening with stroke symptoms would the last time he/she was known to be symptom free before the sleep period)

#### The Purpose of this plan is to:

- \* Rapidly identify acute Stroke patients who call 911 or present to EMS
- \* Minimize the time from onset of Stroke symptoms to definitive care
- ★ Quickly diagnose a Stroke using validated EMS Stroke Screen
- Complete a reperfusion checklist (unless being transported directly to a Stroke Capable Hospital) to determine thrombolytic eligibility
- Rapidly identify the best hospital destination based on symptom onset time, reperfusion checklist, and predicted transport time
- Early activation/notification to the hospital prior to patient arrival
- \* Minimize scene time to 10 minutes or less
- \* Provide quality EMS service and patient care to the EMS Systems citizens
- Continuously evaluate the EMS System based on North Carolina's Stroke EMS performance measures



- All Stroke Patients must be triaged and transported using this plan. This plan is in effect 24/7/365
- All Patient Care is based on the EMS Suspected Stroke Protocol
- Primary Stroke Center = a hospital that is currently accredited by the Joint Commission as a Primary Stroke Center. Free standing emergency departments and satellite facilities are not considered part of the Primary Stroke Center.
- Stroke Capable Hospital = a hospital which provides emergency care with a commitment to Stroke and the following capabilities:
  - CT availability with in-house technician availability 24/7/365
    - Ability to rapidly evaluate an acute stroke patient to identify patients who would benefit from thrombolytic administration
  - Ability and willingness to administer thrombolytic agents to eligible acute Stroke patients
  - Accepts all patients regardless of bed availability
  - Provides outcome and performance measure feedback to EMS including case review
- Community Hospital = a local hospital within the EMS System's service area which provides emergency care but does not meet the criteria for a Primary Stroke Center or Stroke Capable Hospital
- Specialty Care Transport Program = an air or ground based specialty care transport program which can assume care of an acute Stroke patient from EMS or a Hospital and transport the patient to a Primary Stroke Center.

This protocol has been developed by the North Carolina Office of EMS

# NCCEP Stroke Triage and Destination Guide Draft 2021

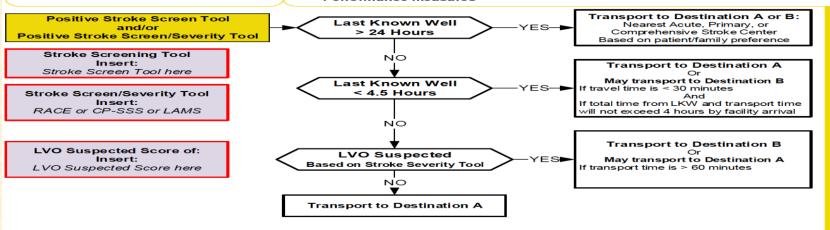
## STROKE EMS Triage and Destination Plan

#### Stroke Patient

- Signs and symptoms of an acute Stroke identified on EMS Stroke Screen Assessment.
- Last Known Well (LKW)
  Refer to UP 14 Suspected Stroke
- Refer to UP 14 Suspected Stroke Protocol

#### The Purpose of this plan:

- Use plan in conjunction with UP 14 Suspected Stroke Protocol
- Rapidly identify acute Stroke patients presenting to EMS system and minimize the time from Stroke onset to definitive care
- Rapidly identify most appropriate facility destination
- Provide quality EMS service and patient care to the EMS system's citizens
- Maintain performance improvement of the EMS system base on NC Stroke Performance measures



#### **DESTINATION A**

#### Insert:

Acute Stroke Ready Center
Primary Stroke Center Facility(s) Here

#### DESTINATION B

#### Insert:

Thrombectomy Capable Stroke Center Comprehensive Stroke Center Facility(s) Here

#### **Pearls**

- If unstable airway or unstable hemodynamic condition may divert transport to closest appropriate facility.
- Repeat neurological evaluation every 15 minutes and report significant changes to receiving facility.
- All Stroke patients must be triaged and transported using this plan daily.
- Modality of transport in acute stroke depends on multiple factors, but safest and quickest should be considered whether
  ground EMS, air medical EMS, or specialty/critical care ground transport.
- Many EMS systems have a variety of stroke certified medical facilities within similar transport time parameters.
   Destination choices should use regional stroke system of care plans and patient/family preferences in choosing most medically appropriate facility.
- Plan must be developed in individual systems as part of a regional approach to stroke care. Work with hospital systems in your region to identify hospital types: Acute Stroke Ready, Primary Stroke Center, Thrombectomy Capable, and Comprehensive Stroke Center.

Stroke EMS Triage and Destination Prote

# NCCEP Stroke Triage and Destination Guide **Draft 2021**

STROKE EMS Triage and Destination Plan

#### Acute Stroke-Ready Hospital:

Has a director of stroke care, written emergency stroke care protocols and written transfer agreements with a neurosurgical capable hospital.

Ability to administer thrombolytics, and an ability to provide CT with no hour limitation.

Facility may have Telemedicine / Telestroke capability for consultation with neurologic specialist.

#### **Primary Stroke Center:**

Has same capabilities as Acute Stroke-Ready Hospital.

Accredited and certified by the Joint Commission.

#### Comprehensive Stroke Center:

Has same capabilities as a Primary Stroke Center.

Capable of offering full spectrum, state-of-the art Stroke care with no day or hour limitation.

Ability to treat stroke patients with catheter-based procedures to remove or dissolve blood clots.

Accredited and certified by the Joint Commission.

#### Thrombectomy-Capable Stroke Center:

Has same capabilities as Primary Stroke Center.

Staff and providers similar to Comprehensive Stroke Center.

Capable of providing mechanical thrombectomy with no day or hour limitation.

(Insert Name of Agency) EMS System
This protocol has been developed by the North Carolina Office of EMS

# NC SB 683 (2021-22 Session)

### GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2021

S		SENATE BILL 683	1	
Short Ti	tle: P	rehospital Stroke Protocols/EMS Personnel.	(Public)	
Sponsor	s: S	enator Perry (Primary Sponsor).		
Referre	l to: R	ules and Operations of the Senate		
April 8, 2021				
A BILL TO BE ENTITLED AN ACT REQUIRING THE DEPARTMENT OF HEALTH AND HUMAN SERVICES TO ADOPT RULES CONCERNING PREHOSPITAL STROKE PROTOCOLS FOR EMERGENCY MEDICAL SERVICES PERSONNEL.				
The General Assembly of North Carolina enacts:  SECTION 1. Article 7 of Chapter 131E of the General Statutes is amended by adding				
" <u>§ 1311</u>	ection to E-159.5.	read:  Rules to establish EMS protocols for treating and transporting		
	ital asse	nts.  Department shall adopt rules to establish evidence-based protessment, treatment, and transportation of stroke patients by emergenciel. The rules shall include at least the following:		
	(1)	Clear and specific guidelines concerning entry and transfer plans for with suspected large vessel occlusion that results in the patients rece at the most appropriate hospital designated as a primary stroke cent Required education and training for emergency medical services per	iving care er.	
		the assessment and treatment of stroke patients, including the suspected large vessel occlusion.	ose with	
_	s adopte	holder of an ambulance permit under this Article shall implement to ed pursuant to subsection (a) of this section and provide regular to	raining to	
	licensed emergency medical services personnel employees on the assessment and treatment of stroke patients, including those with suspected large vessel occlusion."			

- NC already has robust laws governing EMS treatment protocols, polices, procedures, and triage and destination guides
- NCCEP responsible for writing and updating documents
- When NCCEP finalizes a version, it then is referenced into rule immediately
  - > This allows immediate changes to occur
  - Flexible
  - Responsive to changing EBM practices
  - Responsive to best-practices
- Many states codify EMS protocols into law through the legislature
  - When necessary changes are needed, this may take months to years to effect a change

- > SB 683 (2021-22)
- Redundant in that numerous NCAC already require the same information
- Problematic in listing a specific disease entity like LVO
  - > LVO determination is difficult in the field
  - May direct patient away from more timely care locally
  - LVO could be replaced by any other disease state going forward like STEMI

▶ 10 A NCAC 13P:

- ▶ .0201 EMS Systems
  - Continuing education requirement based on multiple factors
  - Already requires Triage and Destination guidelines for providers requiring specialized care and bypass of facilities

► 10 A NCAC 13P:

- ▶ .0401, .0403, .0405 Medical Oversight for EMS
  - Medical director
  - Written treatment protocols
  - Standardized statewide protocols by NCCEP codified into NCAC upon update and publishing
  - Allows changes specific to system that will enhance care
  - ► Peer Review Committee

▶ 10 A NCAC 13P:

- ▶ 131E-155 Definitions
  - Peer Review Committee
    - Meet at least quarterly
    - Analyzing patient care and outcome data
    - ► Multidisciplinary
    - Members from hospitals within EMS service delivery

- Closing
  - > Stroke care is local and regional
  - EMS systems currently are expected to partner with stroke hospitals to form a transportation strategy which optimizes care
  - ► EMS Triage and Destination Guidelines are difficult to address regional differences in a statewide manner
  - NC leads most states in EBM protocols and the ability for quick changes when evidence demonstrates the need

